TOWN COUNCIL TARGETS FOR APRIL 2019 TO MARCH 2020

| ŀ | AIM 1 - TO PROVIDE GOOD QUALITY GOVERNANCE AND MANAGEMENT OF THE COUNCIL | | | | | |
|----|---|----------------|-----------------|----------|--|--|
| No | Target | Target Date | Officer | Comments | | |
| 1 | Publish a Town Council Service Delivery Plan by 31 st May each year | May 19 | CW | | | |
| 2 | Publish an Annual Report | June 19 | Man'mt Team | | | |
| 3 | Provide an annual member training programme from member requests and the town clerk from his annual appraisal and CPD requirements | March 20 | AB | | | |
| 4 | Develop a recommended training programme for Members which shows highly recommended and recommended courses with a reminder sent quarterly and records of attendance and non-attendance kept | Annually | AB | | | |
| 5 | Undertake an annual review of the Council Constitution, Financial Regulations and ensure compliance with current legislation | May 19 | Man'mt Team | | | |
| 6 | Ensure compliance with GDPR | On-going | All | | | |
| 7 | Feasibility study for paper light governance and office | Mar 20 | Man'mt Team | | | |
| 8 | Improve advertising of Council facilities and services by targeting a service area in each publication making sure each area is targeted at least once | On-going | All | | | |
| 9 | Ensure that social media is used to advertise the Council's services and facilities | On-going | All Managers | | | |
| 10 | Undertake research where appropriate for new policies and procedures | On-going | CW | | | |
| 11 | Keep up to date with any changes in legislation and report to council as and when required | On-going | Man'mt Team | | | |
| 12 | Continue to monitor energy consumption, implement energy saving initiatives and reduce usage where possible | On-going | All Managers | | | |
| 13 | Ensure all staff have an annual appraisal | Sept 19 | All Managers | | | |

| To undertake quarterly review of staff sickness and report to performance management group | On-going | All Managers | |
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| A | AIM 2 - TO MANAGE THE COUNCIL'S FINANCES AND ASSETS IN A RESPONSIBLE MANNER | | | | | |
|----|---|----------------|---------------|----------|--|--|
| No | Target | Target Date | Officer | Comments | | |
| 15 | Produce Annual Return by 30 th June each year | June 19 | DA | | | |
| 16 | Achieve an unqualified audit opinion of the Annual Return by 30 September 19 | Sept 19 | DA | | | |
| 17 | Ensure the Medium Term Financial Plan is approved by 30 th June each year | June 19 | DA | | | |
| 18 | Deliver the Internal Audit Plan Schedule of Work and report quarterly to Audit Sub Committee then to Council | March 20 | KB | | | |
| 19 | Manage the financial impact of any cuts to LCTSS funding | On-going | AB DA | | | |
| 20 | Quarterly budget control reports are presented to Policy and Resources Committee | On-going | DA | | | |
| 21 | Budgets/Precepts approved by 31 st January 2020 | Jan 20 | DA | | | |
| 22 | Ensure all relevant information is published in compliance with the Transparency Code/Openness of Local Government Regulations. | On-going | AB / CW DA | | | |
| 23 | Deliver the work set out in the Asset Management Plan via the capital programme and ensure that a six monthly review is undertaken with Officers and Member Asset Management Group | On-going | AB DA | | | |
| 24 | Undertake an annual update of the Asset Register including the schedule of expected life and replacement costs for buildings, plant and machinery. | On-going | AB DA | | | |
| 25 | To consider the Council's Business Risks every March and minute that the full review has taken place by Council | Mar 20 | CW | | | |

| 26 R 26 C | Ensure that at least one Service Review is completed each year Reviews for 2019/20 will include Dak Leaf Golf Complex and events management arrangements | On-going | Man'mt Team | |
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| | AIM 3 - TO PROVIDE ACCESSIBLE, AFFORDABLE LEISURE FACILITIES AND OPPORTUNITIES | | | | | | |
|----|--|---|---|----------|--|--|--|
| No | Target | Target Date | Officer | Comments | | | |
| 27 | Deliver the Council's programme of special events Fun in the Parks Senior Citizens Trips Firework Display Santa Letters Santa Tours Christmas lights Develop/provide a yearly programme of new events | Aug 19 Aug 19 July 19 Nov 19 Dec 19 Dec 19 Mar 20 | JT MR JT MR JT SC MJR/LW/SC | | | | |
| 28 | Improve Sports Complex access (Sports Hall) | Jul 19 | JT/SC | | | | |
| 29 | Continue to diversify events/activities within the Sports Complex | On-going | JT | | | | |
| 30 | Partner with outside bodies including the Sedgefield Sports Partnership | Sept 19 | JT | | | | |

AIM 4 - TO PROVIDE PRE-SCHOOL EDUCATION AS APPROPRIATE IN GREAT AYCLIFFE

| No | Target | Target Date | Officer | Comments |
|----|---|----------------|---------|----------|
| 31 | Ensure the continuous improvement of the service and obtain at least a 'good' and aiming for 'excellent' Ofsted Inspection | On-going | JG | |

AIM 5 - TO CONTRIBUTE TO THE ENVIRONMENTAL IMPROVEMENT OF AYCLIFFE BY MANAGING AND DEVELOPING PARKS, PLAY AREAS AND GREEN SPACES

| No | Target | Target Date | Officer | Comments |
|----|--|----------------|---------|----------|
| 32 | Works & Environment Manager to arrange to work with local schools and community groups to develop volunteer opportunities | On-going | SC | |

| 33 | To continue to monitor the health and condition of the trees on Town Council land in line with the tree management policy and undertake a visual tree inspection of a specific area every 6 months to assess the health and condition of the trees | On-going | SC LW | |
|----|--|----------|----------|--|
| 34 | Continue to work with Northumbrian Water to establish flow rates to lakes at West Park | On-going | SC AB | |
| 35 | Works and Environment Manager to organise and help deliver 15 public countryside events | On-going | SC | |
| 36 | Complete at least 5 targeted Himalayan Balsam removing working parities along The Burn | Annually | SC | |
| 37 | Undertake maintenance and management of specific Durham County Council environmental areas as per the management agreement | On-going | SC | |
| 38 | Undertake a limited snow clearing and gritting service for Durham County Council as per the winter maintenance agreement for the benefit of residents | On-going | SC | |

AIM 6 – HELP AND ENCOURAGE PARTNERSHIP WORKING TO IMPROVE THE SERVICES AND FACILITIES FOR THE RESIDENTS OF GREAT AYCLIFFE

| No | Target | Target Date | Officer | Comments |
|----|--|----------------|--------------------------|----------|
| 39 | Support and encourage Aycliffe Youth Council (AYC) by: Organising the election process – Holding at least 8 meetings a year – Helping to organise at least 1 project a year | On-going | CW SC | |
| 40 | To continue partnership working with DCC and build on the existing initiatives | On-going | SC | |
| 41 | Work with the Youth Council, schools, community and voluntary groups hold a Town Pride Environment Week | July 19 | SC CW | |
| 42 | The Works and Environment Manager and Park Patrol Officers to work with DCC Officers and Police in regard to anti-social behaviour issues | March 20 | SC | |
| 43 | The Works & Environment Manager and Town Pride Team to work with DCC Officers and Tidy Britain to ensure that Great Aycliffe Parish has a targeted Anti-Littering campaign. | On-going | SC Town Pride Team | |

| 44 Work in partnership with residents and | SC/ |
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| friends groups to improve our parks, | Town Pride |
| play areas and environment areas. | Team |

| AIM | AIM 7 – ENCOURAGE THE RESIDENTS OF GREAT AYCLIFFE TO BECOME INVOLVED IN LOCAL DEMOCRACY | | | | |
|-----|---|--------------------|----------|----------|--|
| No | Target | Target Date | Officer | Comments | |
| 45 | Hold an aims and target meeting each March to discuss progress on existing targets and new targets with residents | March 20 | CW AD | | |
| 46 | Hold a budget setting drop-in consultation meeting with residents at a central location | Nov 19 | DA | | |
| 47 | To review the Great Aycliffe Neighbourhood Plan in 2022 | 2022 | CW AD | | |
| 48 | Hold a Parish Meeting | Annually In May | AB | | |
| 49 | Hold an Allotment AGM | Annually In Nov | LW | | |
| 50 | Hold a minimum of 4 allotment representative meetings | On-going | LW | | |
| 51 | Hold or take part in at least 2 events to inform residents about Town Council services | Annually | CW AD | | |

AIM 8 - TO RESEARCH INFORMATION AND MAKE THE CASE FOR GREAT AYCLIFFE

| No | Target | Target Date | Officer | Comments |
|----|---|----------------|----------|----------|
| 52 | Produce timely responses to all major consultations carried out | On-going | AB CW | |